



Bid number: G/RFQ/NC-100/2021

Bid Description: SUPPLY AND INSTALLATION OF A COMPUTERIZED MAINTENANCE AND ASSET MANAGEMENT SYSTEM FOR NAMCOR

Clarification No: 1 Date: 15 December 2021

Item No.	ITB Page	Section / Clause	Clarification from Bidder	Response from NAMCOR
1	No reference made	No reference made	Is the submission for quotations on the 20th of December or the 10th of January?	10 January 2022 @12PM Namibian Time
2	No reference made	No reference made	How many users should we quote for?	The user license cost should be quoted as part of the itemized price sheet. There is usually a difference between read/write and read only licenses and the price also works on a sliding scale. They should provide all that information and we will correct the price according to an estimated user count for the different functionalities.
3	No reference made	No reference made	Does NAMCOR have an implementation duration?	The tenderer as the specialist have to provide the implementation plan (section 3, evaluation process). NAMCOR still reserve the right to negotiate on the

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				<p>timeline if not within acceptable limits.</p>
4	No reference made	No reference made	<p>Are there any 3rd party applications that require integration? If any, please name them?</p>	<p>Refer to User Requirement Sheet: D.5 Sage; H.19 ISOMATRIX, and specifically to section M.</p>
5	No reference made	No reference made	<p>The number of CMMS Users that will use the System (Planners, Schedulers, Engineers, Artisans)?</p>	<p>The user license cost should be quoted as part of the itemized price sheet. There is usually a difference between read/write and read only licenses and the price also works on a sliding scale. They should provide all that information and we will correct the price according to an estimated user count for the different functionalities.</p> <p>The vendor should list and explain their respective license regime (perpetual, annual subscription) based on the license types (read/write and administrative) in order for us to determine the exact quantity of each we would require.</p>

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6	No reference made	No reference made	The bidder requires an indication of the number of Mobile Users?	Mobility is still a recommendation and users should be quoted as above.